

## PRIMARY CARE ACCESS TO ORTHOPAEDICS & SPINE



Please review the following clinical pathways:

- ✓ **Hip and knee surgical care pathway**
- ✓ **Shoulder assessment clinical pathway**

### NON-URGENT ADVICE

Contact Specialist Link or make an eReferral Advice Request



Request advice online at [specialistlink.ca](https://specialistlink.ca) or call:

Local: **403.910.2551**

Toll free: **1.844.962.5456 (Link)**

Get a call-back within **one hour!**

Log into Alberta Netcare and submit your questions electronically: [albertanetcare.ca/ereferral.htm](https://albertanetcare.ca/ereferral.htm)

Get a response within **five calendar days**

### NON-URGENT CONSULTATION

Patient does NOT need to be seen urgently



- ✓ Indicate a clear reason for referral and all required information as outlined under mandatory Info in the **provincial orthopaedics and spine referral pathway**
- ✓ See QuRE Referral/Consultation Checklist for high quality referral guidelines: [ahs.ca/QuRE](https://ahs.ca/QuRE)
- ✓ Alberta Facilitated Access to Specialized Treatment (FAST) is accepting referrals via fax (except for oncology and pediatric orthopaedics). Submit your completed referral to **1.833.627.7023**
- ✓ Patients may be entitled to expedited surgery with WCB Alberta. Select "Contact with claim owner" on WCB report or call the WCB's physician help line at **1.855.498.4919**
- ✓ For questions about assigned referrals, contact the specialist's office. See [albertareferraldirectory.ca](https://albertareferraldirectory.ca) for individual clinic contact information. For submitted unassigned referrals, call FAST at **1.833.553.3278**

### URGENT ADVICE/CONSULTATION

Patient MAY need to be seen immediately



- ✓ Call on-call surgeon via **RAAPID** South: **403.944.4486** or **1.800.661.1700**
  - **Indications:** Acute fractures, including all fractures within 4 weeks of injury, acute tendon ruptures and torn ligaments, dislocation, metastatic bone tumors, including impeding pathologic fractures, acute pathologic fractures
  - **Note:** If the patient is already under the care of an orthopaedic surgeon for this injury, please contact them. For suspected primary or locally aggressive bone tumors, refer to orthopaedic oncology

### EMERGENCY CONSULTATION

Patient NEEDS to be seen immediately



- ✓ Call **RAAPID** South at **403.944.4486 / 1.800.661.1700** or send patient to emergency for:
  - Open fractures and / or fractures potentially requiring acute operative treatment, suspected septic joints and orthopedic infections, irreducible acute joint dislocations, compartment syndrome (acute), cauda equina or progressive neurologic deficit after injury