


# BY THE NUMBERS

## TELE-ADVICE:

 **19,559** calls **-13%**  
(compared to 2024-25)



## PATHWAYS:

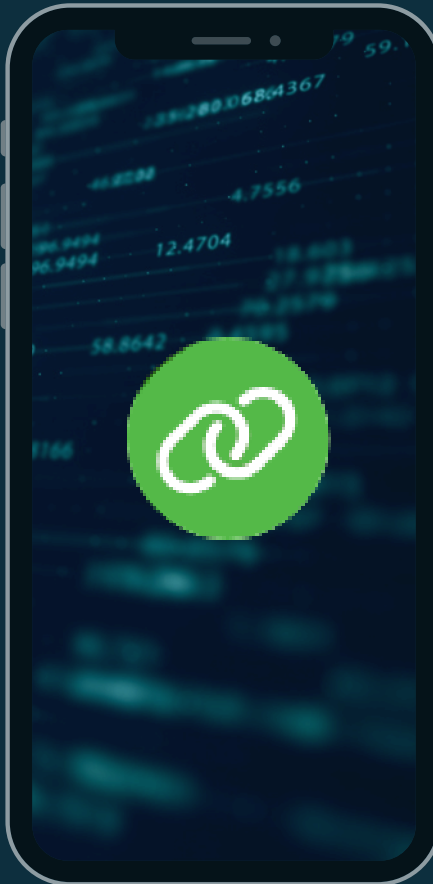
 **24,297** downloads **+6%**  
(compared to 2024-25)



 **162,839** calls since 2014

### Most popular specialties:

1. Endocrinology.....1,655
2. Infectious disease.....1,606
3. Hematology.....1,454
4. Gynecology.....1,234
5. Neurology.....1,196
6. Rheumatology.....951
7. Gastroenterology.....940
8. Thrombosis.....920
9. Community pediatrician.....759
10. Hepatology.....700



### Most popular care pathways:

1. NAFLD.....2,714
2. Migraine.....1,861
3. IBS.....1,406
4. Iron deficiency anemia.....1,295
5. Chronic diarrhea.....1,272
6. GERD.....1,161
7. Dyspepsia.....1,114
8. Alcohol use disorder.....919
9. Helicobacter pylori.....815
10. Chronic constipation.....742

### Most popular access pathways:

1. Orthopaedics.....742
2. Endocrinology.....625
3. Neurology.....569

 **49** tele-advice options

 **39** pathways **-2**




**NEW!**  
 **Indigenous Resource Hub**


### Includes:

- + Healthcare provider training
  - + Cultural humility resources & supports
  - + Indigenous community clinics and advocacy
- ...and more!*

## ONLINE vs. PHONE

How users request tele-advice:



 **96%** online

 **4%** by phone

**82.1%** desktop users  
**17.8%** mobile users

## WEBSITE VIEWS:

 Visits up **9.3%**  
(113,239 in total) 

 Total views up **12.1%**  
(140,499 in total) 

 Users up **11.0%**  
(83,586 in total) 

 **4** UPDATED pathways

### UPDATED clinical pathways

+ Iron deficiency anemia + Anxiety

### UPDATED access pathways

+ Endocrinology + Respiriology

 **1** NEW pathway

+ Difficult to treat depression



### Have your say:

Tell us what you think of Specialist Link:  
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